

Applicability

2.1 This section applies to a **market participant** who has requested or is receiving **system access service** under a rate in the **ISO tariff**.

Provision of Service

2.2(1) The **ISO** must provide **system access service**, up to and including the applicable **point of delivery** or **point of supply**, to a **market participant** who has a current agreement for **system access service** and complies with the **ISO tariff**, subject to subsections 2.2(3) and 2.3 through 2.12 below.

2.2(2) The **ISO** must provide **system access service** up to the **contract capacity** of the **market participant**.

2.2(3) The **ISO** may limit, reduce or interrupt **system access service** in accordance with any **ISO rule**, or due to abnormal operating conditions, which include conditions where **transmission facilities** are out of service, **emergency** conditions exist, construction or **commissioning** of **transmission facilities** occurs or **transmission facility** maintenance cannot be coordinated with **planned outages** of a **generating unit** or an **aggregated generating facility**.

Capacity Limitations

2.3 A **market participant** receiving **system access service** under Rate DTS, *Demand Transmission Service*, or Rate STS, *Supply Transmission Service*, must ensure that **metered demand** does not exceed the lesser of the **rated capacity** or the **physical capacity** of any **transmission facilities** comprising the **market participant's** connection.

Withholding Service

2.4(1) The **ISO** may limit, reduce, suspend, withhold or terminate **system access service** in accordance with, or if a **market participant** fails to comply with, the **ISO rules**, **reliability standards**, or the **ISO tariff**.

2.4(2) The **ISO** must provide a written explanation for a decision to limit, reduce, suspend, withhold or terminate **system access service**, that is based on a finding of non-compliance pursuant to subsection 2.4(1) above, to an affected **market participant** who submits a written request to the **ISO** for those details.

Service Not Guaranteed

2.5(1) The **ISO** must take reasonable precautions to guard against **system access service** limitations, reductions and interruptions, but does not guarantee uninterrupted **system access service**.

2.5(2) Interruptions may be caused by events including:

- (a) scheduled or planned facility maintenance activities;
- (b) construction, **commissioning** and facility testing activities;
- (c) activation of a **remedial action scheme**;
- (d) unscheduled or unplanned **emergency** equipment maintenance or other **emergencies**;
- (e) events of **force majeure**;

- (f) breaches of obligations owed to the **ISO** by its suppliers or **market participants**; or
- (g) as otherwise expressly allowed by a rate or rider in the **ISO tariff**.

2.5(3) If a **market participant** accepts a tapped transmission line configuration, being a transmission line with 3 or more terminals where 2 or more terminals are system sources, for **system access service**, the **market participant** acknowledges and accepts that the tapped transmission line configuration may, compared to other configurations, result in more frequent interruptions and less **outage** coordination flexibility related to abnormal operating conditions, including instances where **transmission facilities** are out of service, **emergency** conditions exist, construction or **commissioning** of **transmission facilities** occurs, and **transmission facility** maintenance cannot be coordinated with **planned outages** of a **generating unit** or an **aggregated generating facility**.

2.5(4) The **ISO** must make reasonable efforts to restore **system access service** as soon as practicable after a limitation, reduction or interruption, unless the limitation, reduction or interruption is due to the **market participant** failing to comply with the **ISO rules**, **reliability standards** or the **ISO tariff**.

Interruptions for Construction, Commissioning and Facility Testing

2.6 The **ISO** must make reasonable efforts to schedule construction, **commissioning** and facility testing activities in conjunction with an affected **market participant's** planned downtime but, subject to such efforts, may interrupt **system access service** to perform such activities.

Market Participant's Continuing Financial Obligations

2.7 A **market participant's** **financial obligation** to pay a rate, charge or other amount that has accrued or is accruing to the **ISO** and to fully comply with the **ISO tariff** is not affected during or as the result of any limitation, reduction, interruption, withholding or termination of **system access service**.

Technical Requirements and Functional Specifications

2.8(1) A **market participant** receiving **system access service** must comply with a technical requirement or functional specification of the **ISO** that applies to the connection of the **market participant's** facility to the **interconnected electric system**.

2.8(2) The **ISO** must post a technical requirement referred to under subsection 2.8(1) above on the AESO website.

2.8(3) The **ISO** may limit, reduce, suspend, withhold or terminate the **system access service** being provided to a **market participant** for failure to comply with a technical requirement or functional specification referred to under subsection 2.8(1) above.

2.8(4) The **ISO** may waive compliance with a technical requirement referred to under subsection 2.8(1) above if the **ISO** determines that non-compliance would not have a material effect on **reliability**.

Facilities Owned by a Market Participant

2.9(1) A **market participant** is responsible for any costs arising from changes to its facilities required as a result of:

- (a) changes to the **interconnected electric system** that affect the **market participant's** connection;
- (b) changes to the **ISO rules**, **reliability standards**, functional specification or technical requirements that apply to the connection, subject to subsection 2.9(2) below, or

- (c) additional studies needed to ensure compliance with changes to the **ISO rules, reliability standards** or technical requirements.

Use of Transmission Facilities

2.10 A **market participant** must not rearrange, disconnect, remove, connect with or otherwise interfere with a **transmission facility** unless the **ISO's** prior written consent is obtained.

System Access Information

2.11(1) A **market participant** must provide, upon the **ISO's** request, information that the **ISO** requires in order to discharge its duties and functions under the **Act** or in compliance with an external agency's reporting requirements.

2.11(2) The **ISO** must specify the information the **market participant** must provide under subsection 2.11(1) above, which may include:

- (a) information the **ISO** requires in respect of new or expanding **system access service**; and
- (b) technical information the **ISO** requires during construction and prior to the issuance of energization authorization, including **pre-commissioning** information.

Effect of Non-Compliance

2.12(1) The **ISO** may, if a **market participant** fails to provide information that may affect safety or **reliability**:

- (a) withhold the **market participant's system access service** until the **market participant** provides the information to the **ISO**; or
- (b) limit, reduce, suspend, withhold or terminate the **market participant's System Access Service Agreement**.

2.12(2) The **ISO** is not responsible for any delay, interruption, damage or other problems affecting a **market participant's system access service** caused by a delay in the provision of information required from the **market participant** under subsection 2.11(1), above.

Revision History

Effective	Description
2021-01-01	Revised and reformatted all subsections, as approved in Commission Decision 25175-D02-2020 issued on November 30, 2020.
2015-07-01	Updated subsections, as approved in Commission Decision 3473-D01-2015 issued on June 17, 2015.
2011-07-01	Revised and reformatted all subsections, as approved in Commission Decision 2011-275 issued on June 24, 2011.