

# ISO Rules

## Part 500 Facilities

### Division 502 Technical Requirements

#### Section 502.4 Automated Dispatch and Messaging System



DRAFT External Consultation Draft  
July 27, 2022

#### Applicability

- 1 Section 502.4 applies to:
  - (a) a **pool participant** that submits **offers** or **bids** for a **pool asset**, excluding import assets and export assets, in either one or both of:
    - (i) the energy market; and
    - (ii) the **ancillary service** market, for which the **ISO** issues **dispatches** or **directives** through the **ISO's** Automated Dispatch and Messaging System.

#### Requirements

- 2 A **pool participant** must access and operate the **ISO's** Automated Dispatch and Messaging System application to receive **dispatches** or **directives** for each **pool asset** for which a **pool participant** submits **offers** or **bids**.
- 3 A **pool participant** must be available 24 hours a **day**, **7 days** a week to respond to **dispatches** or **directives** the **ISO** issues through:
  - (a) the **ISO's** Automated Dispatch and Messaging System; and
  - (b) telephone calls from the **ISO** using a direct telephone number that the **pool participant** has provided to the **ISO**.

#### Revision History

Effective Date	Description of Changes
YYYY-XX-XX	Removed all voice communication requirements. Modified Automated Dispatch and Messaging System applicability and regulatory requirement.
2015-03-27	Replaced "effective date" with the initial release date in sections 2(1), 2(2), and 3; and replaced the word "Effective" in the Revision History to "Date".
2014-07-02	Unbolded the reference to "outage" in Appendix 1.
2013-01-08	Appendix added containing authoritative system availability requirements specified in Table 2 of ISO OPP 003.2. Previously defined terms have been un-defined and so the words have been unbolded.
2011-06-01	Initial release.