

July 9, 2020

To: Market Surveillance Administrator, Market Participants and Other Interested Parties  
("Stakeholders")

Re: **Notice of Stakeholder Consultation Session on the Development of the Proposed New and Amended Communication ISO Rules and Reliability Standards - Webinar Information**

Further to the [Invitation to the Stakeholder Consultation Session on the Development of the Proposed New and Amended Communication ISO Rules and Reliability Standards](#), this notice provides webinar information for the Stakeholder session on July 20, 2020. The proposed new and amended communication ISO rules and reliability standards that will be discussed at the Stakeholder session includes the following:

- 1) Proposed amendments to Section 502.4 of the ISO rules, *Automated Dispatch and Messaging System and Voice Communication System Requirements* ("Section 502.4");
- 2) Proposed new Section 502.17 of the ISO rules, *Voice Communication System Requirements* ("Section 502.17");
- 3) Proposed new reliability standard COM-001-3, *Communications* ("COM-001-AB-3"); and
- 4) Proposed new reliability standard COM-002-AB-4, *Operating Personnel Communication Protocols* ("COM-002-AB-4").

### Webinar Registration Information

The AESO would like to provide Stakeholders with the webinar registration information for the Stakeholder session as follows:

**Time:** 9:00 a.m. to noon.

**Date:** **July 20, 2020**

**RSVP details:** You must pre-register to participate in the Stakeholder session and can do so by clicking the [secure link here](#).

**Registration:** After clicking the registration link above, enter your first\* and last name, organization and your email address.

To make it easier to identify you when raising your hand or submitting a question during the session, please enter your company name prior to your first name in the First Name text box (e.g., **AESO Jane or XYZ Company Joe**) when registering. You will then receive a confirmation email with a unique webinar link to join the Stakeholder session. There will be an option to download an Outlook invitation to your calendar.

If you have questions or issues with registering, please email [rules\\_comment@aeso.ca](mailto:rules_comment@aeso.ca) or refer to the Zoom Instructions that will be posted on the AESO website at [www.aeso.ca](http://www.aeso.ca).

### Using Zoom for Stakeholder Engagement Sessions

The AESO is fully aware of the security and privacy concerns surrounding Zoom. To mitigate the risks identified, the AESO applied recommendations from top security agencies including using the most recent commercial version of Zoom, which incorporates the latest security fixes and requires both registration and passwords for sessions. The AESO has also integrated additional security features to protect the sessions against potential vulnerabilities.

### COVID-19 update

The AESO's top priorities are the health and well-being of our employees and Stakeholders and continuing to meet the electricity needs of all Albertans. As such, all business meetings with external Stakeholders will be via phone or webinar indefinitely (this includes stakeholder engagement sessions). AESO staff are not permitted to attend in-person meetings at other organizations and are not allowed to host in-person meetings at the AESO. We will continue to monitor developments and provide updates to our Stakeholders as necessary. We appreciate your understanding and flexibility.

### Additional Information about the Session

In accordance with its mandate to operate in the public interest, the AESO will be audio recording this Stakeholder session and making minutes of the session available to the general public at [www.aeso.ca](http://www.aeso.ca). The accessibility of the session is important to ensure openness and transparency and to facilitate the participation of Stakeholders. Participation in this session is completely voluntary and subject to the terms of this notice.

The collection of personal information by the AESO for this session will be used for the purpose of capturing Stakeholder input for the proposed new and amended communication ISO rules and reliability standards. This information is collected in accordance with Section 33(c) of the *Freedom of Information and Protection of Privacy Act*. If you have any questions or concerns regarding how your information will be handled, please contact the Director, Information and Governance Services, 2500, 330 – 5th Ave SW, Calgary, Alberta, T2P 0L4 , by telephone at 403-539-2528, or by email at [privacy@aesocanada.com](mailto:privacy@aesocanada.com).

Sincerely,

*“Melissa Mitchell-Moisson”*

Melissa Mitchell-Moisson  
Regulatory Administrator  
Legal & Regulatory Affairs  
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