

Pool Statement

Your Step-by-Step Guide

The following is a step-by-step guide to help you access and review your wholesale electricity market settlement.

When are the Pool Statements available?

- Your **preliminary** statement is available on the fifth business day of each month.
- This statement is for you to **review**.
- Payment is not made on this statement.
- Your **final** statement is available on the 15th business day.
- This is the statement that is **paid** on the **20th** business day.

A message will be posted on the Energy Trading System (ETS) when your statement is ready.

Settlement Dates—see [Settlement and Credit » AESO](#)

How do I retrieve my statement?

- Statements are available on the secure Energy Trading System (ETS section of the AESO's website: www.aeso.ca)
- Click the 'ETS log-in' button on the top right-hand corner of the AESO's home page to access the ETS.
- The ETS Section contains your statement and other specific participant reports, and information related to the wholesale electricity market settlement.
- You need a digital certificate to access this portion of the website.
- **We do not mail or fax statements.**

How do I print my statement?

Once you've used your digital certificate to log onto the AESO's ETS section, click on:

- Reports > Historical> Pool Statement > OK (choose the relevant production month)
- To print your Pool Statement—select the content > right click and Print > then save as pdf to a folder.

How do I review my statement?

There are several reports available in the secure area of the AESO's website under "Reports" to help you review your statement.



To check wholesale electricity market settlement information, click on: Reports/Historical/Daily Detail, Daily Summary, Monthly Summary, Trading Charge, Settlement Changes, PFAM Summary or Meter Volumes (Specific).



To check Net Settlement Instructions, click on: Reports/Historical/NSI Details or NSI and Meter Volumes.

What if I have a question, or find a discrepancy in the information?

First check your statement using the reports on the website. If you find a discrepancy, please refer to the Settlement Information Document.



Generator/Production: contact your Meter Data Manager to ensure all current generation has been submitted to the AESO.



Importer/Exporter: contact settlement@aesoc.ca to resolve any discrepancy related to import/export settlement.



Load/Consumption: Confirm your consumption information with the AESO or Load Settlement Agent.

Who do I contact if I have questions?

info@aesoc.ca

Your one-stop information resource for electricity market and transmission inquiries, AESO application inquiries as well as research, data and publication requests.

For Pool Settlement and Reports: settlement@aesoc.ca

Payment

Payment must be made by EFT or wire transfer. The AESO does not accept cheques, credit cards or bank drafts. If, according to your Pool Statement, the AESO owes you funds, you will receive this amount through either EFT or wire transfer in CAD on the 20th business day.