

# ISO Rules

## Part 300 System Reliability and Operations

### Division 301 General

#### Section 301.2 ISO Directives



#### Applicability

- 1 Section 301.2 applies to:
  - (a) a **market participant**; and
  - (b) the **ISO**.

#### Requirements

##### Directives the ISO Issues

- 2(1) The **ISO** may issue a **directive** to a **market participant**, including a **directive** to:
  - (a) increase or decrease the **real power** or **reactive power** output, or both of them, from a facility;
  - (b) shut down or start up a facility; and
  - (c) switch **transmission system elements**, alter **planned outage** or maintenance schedules, or load shed.
- (2) The **ISO** may issue a **directive** verbally, electronically, or in writing.

##### Requirement to Comply

- 3(1) A **market participant** must comply with a **directive** it receives subject to any other **ISO rule** or **reliability standard** and the exceptions in subsections 3(2) and 3(3).
- (2) A **market participant** that is a **legal owner** of a **generating unit**, **energy storage resource**, or **aggregated facility**, or an **operator** of a **generating unit**, **energy storage resource**, or **aggregated facility**, must comply with a **directive** it receives subject to the following exceptions:
  - (a) it considers that a real and substantial risk of damage to its **generating unit**, **energy storage resource**, or **aggregated facility** could result if it complied with the **directive**;
  - (b) it considers that a real and substantial risk to the safety of its employees or the public could result if it complied with the **directive**; or
  - (c) it considers that a real and substantial risk of undue injury to the environment could result if it complied with the **directive**.
- (3) A **market participant** that is a **legal owner** of a **transmission facility** or an **operator** of a **transmission facility** must, subject to subsection 39(4) of the **Act**, comply with a **directive** it receives..
- (4) A **market participant** that is a **pool participant** must, if the instructions contained in a **directive** it receives require an **operator** to take action, immediately communicate the **directive** to the **operator**.

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#### Report Inability to Comply or Communicate

**4(1)** If a **market participant** is unable to comply with a **directive** or is unable to communicate it to the **operator**, as applicable, then it must, unless otherwise stipulated in the **directive**, verbally notify the **ISO** of the inability and provide reasons.

**(2)** The **market participant** must provide notice as soon as practicable, unless otherwise stipulated in the **directive**, not later than 5 minutes after determining it is unable to comply with a **directive** or is unable to communicate a **directive** to the **operator**, as applicable.

#### Revision History

Date	Description
2024-04-01	Amended, as approved in <b>Commission</b> Decision 28176-D01-2023 issued on June 13, 2023.
2014-07-02	Bolded the word “planned” in subsection 2(1)(c).
2012-07-10	Initial release